



PPSR B2G incident report form

1

Your details

Name:

Phone:

Email:

2

B2G account details *(for the environment you are experiencing issue)*

Account Name:

Account Number:

B2G Username:

B2G Location Password:

Payment Method:

(only required if account/password related incident)

SPG Name:
(If applicable)

SPG Number:
(If applicable)

3

Date and time of incident

Date:

Time:

State:

Environment:

Function being Performed:

4

Description of Incident

Include the XML Request and Response in 5 and 6 below, or attach as separate files

Details of Incident

Number of times this has occurred:

Number of users affected:

Data/Criteria Used:

5

XML Request

6

XML Response

Please email this completed form (along with your XML if separate) to **enquiries@ppsr.gov.au** with the subject line **"B2G Incident"**